

What is HOPES?

HOPES stands for Hospitality Opportunities for People (Re)Entering Society. HOPES helps justice-involved individuals gain job skills, facilitates career exploration, and addresses barriers to sustained employment. The goal of HOPES is to open doors of opportunity, create pathways to independence and reduce recidivism. HOPES is funded by the U.S. Department of Labor's Education and Training Administration.

The NRAEF partners with Departments of Corrections, Community-Based Organizations, and State Restaurant Associations to connect adults (ages 18 and older) with career opportunities. Each HOPES participant works with a case manager to develop an individualized plan, listing their career goals and identifying work-readiness and industry specific training leading to employment. HOPES participants will complete training, achieve at least one industry credential, and receive job placement to successfully graduate from HOPES.

HOPES is a part of the NRAEF's **Restaurant Ready Work Readiness Program**. Restaurant Ready helps individuals acquire the basic job and life skills necessary to pursue jobs in the restaurant industry and jumpstart a pathway to independence.



NATIONAL
RESTAURANT
ASSOCIATION
EDUCATIONAL FOUNDATION



Learn more about HOPES at
[ChooseRestaurants.org/HOPES](https://www.ChooseRestaurants.org/HOPES)

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Foundation

Contact Us

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The National Restaurant Association Educational Foundation (NRAEF) is a purpose driven organization dedicated to changing lives and uplifting communities.

We empower people from all backgrounds with the training and education they need to secure a better future.

We do this through the limitless opportunities offered by the restaurant, foodservice and hospitality industry.

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Restaurant
Ready



HOPES

HOPES

Hospitality Opportunities for
People (Re)Entering Society

*Engaging and Advancing
Justice-Involved
Individuals through
Training, Employment,
and Apprenticeship*

Is HOPES right for me?

- › Would you like a job with opportunities to move up?
- › Would you like free job training and a nationally recognized credential?
- › Do you like to be part of a team and make people feel welcome?
- › Are you interested in working in restaurants, foodservice, or hotels?
- › Are you 18 years old or older?

Why restaurants?



Restaurant and foodservice careers are accessible, diverse, and opportunity rich.



Restaurants and foodservice operations careers do not require a high school diploma, GED/high school equivalency, licensure, or certification.



Restaurants employ more minority managers than any other industry and 90% started in entry-level positions.



What are the benefits of HOPES?

FOR EMPLOYERS

- › A pipeline of candidates with industry training who are ready to start on the job right away.
- › New staff with work-readiness training, including personal responsibility, communication, attitude, learning mentality, customer service, and industry skills.
- › Twelve months of post-placement support from the NRAEF and Community-Based Organizations (CBOs) to promote employee retention and employer satisfaction.

FOR PARTICIPANTS

- › Free skills training and education
- › Employment placement
- › Career pathway, promotion, and leadership opportunities
- › Mentoring and support groups
- › Housing and food assistance
- › Substance use and mental health counseling connections
- › Record sealing or expungement information
- › Family reunification and child-support assistance

The HOPES Community Collaborative

How Key Stakeholders Create Successful Pathways for Justice-Involved Young Adults

Department of Corrections

- › Identify eligible candidates
- › Provide training and program engagement within the facility
- › Connect with CBO pre- and post-release for seamless participant transition

Community-Based Organizations

- › Enroll participants and develop employment and training plans
- › Deliver additional trainings and wraparound services
- › Provide 1 year of follow-up support

State Restaurant Associations

- › Provide career pathway information
- › Recruit, support, and educate employers
- › Connect participants to employment opportunities

Employers

- › Employ justice-involved adults
- › Support the opportunities for their career growth
- › Learn about connections to state and national apprenticeship programs

